

Membership Criteria	Green	Amber	Red
MC1 CQC Inspected <i>The Care Quality Commission alert us to all current inspections and published reports.</i>	CQC Inspected with report published.	CQC Registration process initiated – awaiting inspection.	Not registered with CQC.
MC2 Legal Status of company <i>As per Companies House requirements</i>	Legal status confirmed and Companies House requirements met in full, consistently.	Legal status confirmed but delays in meeting Companies House requirements. Legal status and ownership unclear.	Unable to establish the legal status of the company.
MC3 Adherence to IAA Position Statements and IAA Members Charter <i>These are available on request via our website. We respond in a manner that is Brave Decent and Independent to any evidenced allegations of breaches to the Members Charter</i>	All IAA Position Statements reflected in relevant company policies. IAA Members Charter upheld	Not all IAA Position Statements reflected in relevant policies. IAA Members Charter breach under investigation	IAA Position Statements not reflected in relevant policies. IAA Members Charter breached
MC4 Credit Rating and IAA Subscription status* (*existing members) <i>We monitor the credit rating of all new applicants and existing member companies. This information is kept in the strictest confidence.</i>	Credit Rating Green. IAA Subscription paid within 30 days	Credit Rating Amber. IAA Subscription overdue	Credit Rating Red. IAA Subscription overdue by more than 30 days